NOTICE

To All Customers of South Arkansas Telephone Company

The Public Service Commission designated South Arkansas Telephone Company the "Eligible Telecommunications Carrier" for its service area for universal service purposes. The goal of universal service is to provide all citizens access to essential telecommunications services.

South Arkansas Telephone Company provides single party residence (with universal local usage) and business service for rates which range from \$17.45 per month for residential customers and \$21.05 per month for business customers. This includes access to:

- Long distance carriers
- Emergency services
- Operator services
- Directory assistance
- Telecommunications Relay Services
- Other services designated for persons with disabilities
- Toll blocking
- Touch tone service

Use of these services may result in added charges.

In addition, South Arkansas Telephone Company provides one copy of its annual local directory without charge.

South Arkansas Telephone Company would be pleased to provide you with specific rates for your area upon request.

South Arkansas Telephone Company offers qualified customers Lifeline Service. If you are a low income customer you may qualify for South Arkansas Telephone Company's Lifeline Program. This means you may receive a monthly discount for your basic phone charges. This service also includes a discount for line connection charges and free toll blocking for qualifying customers.

Please call 870-798-2201 if you have any questions.

South Arkansas Telephone Company First and Main Streets Hampton AR 71744