

Federal Universal Service Charge Increase

Effective October 1, 2020, the Federal Universal Service Charge (FUSC) on your bill will increase as a result of an increase in the Federal Communications Commission's (FCC) universal service fund contribution factor from 27.1% to 31.8%. The FUSC is calculated in accordance with FCC rules by applying the new contribution factor of 31.8% (0.218) to the charges for interstate services. The federal universal service fund helps to ensure access to affordable communications services in hard-to-serve rural areas of the United States. If you have any questions regarding the FUSC, please contact the FCC at 1-888-225-5322 or email:fccinfo@fcc.gov.